Cloud services provider chooses Quest for Enterprise Vault migrations.

Digital Okta uses Quadrotech Archive Shuttle by Quest to move EV archives, both on-premises and to the cloud.

Quest

DIGITAL OKTA

Country: **UAE**

Industry: **Information Technology**

Website: www.digitalokta.ae

Successful EV migrations, time and time again

As organizations transition to Microsoft 365, they often choose to migrate their archive email data from on-premises Enterprise Vault (EV) storage to the cloud. Other organizations prefer to maintain on-premises infrastructure but still need to periodically upgrade to newer versions of Enterprise Vault or consolidate multiple EV environments.

Either way, moving data between platforms is rarely straightforward, especially for organizations subject to strict regulatory mandates.

Digital Okta is a leading cloud services provider in the UAE. When its customers need to migrate Enterprise Vault data, Digital Okta calls upon Quest's expert migration team and Quadrotech Archive Shuttle by Quest® to manage the complexities involved and ensure success.

About this case study

Digital Okta helps organizations upgrade their IT systems and embrace cloud technology. When customers need to move Veritas Enterprise Vault data, either to a new version or to Microsoft 365, Digital Okta partners with Quest to deliver a seamless migration.

Solution

Quadrotech Archive Shuttle by Quest is flexible email archive migration software. Quest's expert delivery team has vast experience with Enterprise Vault migrations, and they've helped Digital Okta move multiple terabytes of data on behalf of clients.

Benefits

- Minimizes impact on in-house resources
- Offers a reporting dashboard that allows all stakeholders to monitor project status
- Enables precise customization to the needs of each client
- Offers the flexibility of on-premises or cloud deployment

Solutions at a glance

- Microsoft Platform Management
- Migration as a Service (MaaS)

Overcoming logistical nightmares with reliable solutions

Founded in 2010, Digital Okta specializes in digital-hybrid transformations, supporting businesses with cloud, mobility, IoT and Big Data solutions. "Our first project was for a group of companies that had a hybrid setup of multiple domains and Active Directory forests," explains Binu Babu, cloud delivery manager at Digital Okta. "Syncing everything, migrating users and mailboxes, and mapping accounts was a huge challenge, and we had to migrate Enterprise Vault archives as well."

Digital Okta had already enlisted Quest's services for the mailbox and Active Directory consolidation, so it was natural to add Quadrotech Archive Shuttle for the EV migration.

"With so many moving parts, you need lots of careful planning to achieve a seamless migration without impacting users. Quest has helped us manage AD migrations for several years, and we knew we could trust them for the archive migration. We've used other tools in the past, but it's so important to have reliable software for migrations because there are multiple challenges when you're moving data from one system to another — especially for enterprise and government clients — so it's crucial to have a solid product in your hands," declares Babu.

> " Some products are cloud-only, but Archive Shuttle has the option to deploy on-premises while enabling SSL secure communication between the source and target, which is a great advantage. "
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> *Binu Babu*
> *Cloud Delivery Manager*
> *Digital Okta*

Meeting compliance requirements through flexible deployment options

Depending on local regulations, some government bodies are not permitted to adopt cloud services, so migrations typically involve moving data between on-premises environments. Vendors must also comply with strict security requirements.

"Some products are cloud-only, but Archive Shuttle has the option to deploy on-premises while enabling SSL secure communication between the source and target, which is a great advantage, so the security teams were happy to proceed," Babu states.

For organizations that have already moved to Microsoft 365, there are clear benefits to retiring Enterprise Vault and migrating data to the cloud, and Digital Okta is equally ready to help clients make this transition using Quadrotech Archive Shuttle.

"The increased complexity of on-premises management, coupled with increased cost as data volumes grow, means many customers are retiring archiving solutions and unifying all email data in the cloud. If they're already on Microsoft 365, they're already paying for archive storage, so it makes sense to use it, and we're happy to assist clients on this journey," notes Babu.

Achieving success with a reliable partner

The success of a managed migration service depends upon the expertise of the delivery team; rather than licensing software and learning how to use it yourself, you can outsource these complicated projects to people who run them every day.

Timelines are set by the customer and coordination can be a challenge, but the 'fixed outcome' service guarantees project completion as business needs dictate.

"The Archive Shuttle team takes ownership of the complete migration. We don't have to invest time getting certified on the product; we simply leave it to them, and they'll deliver regardless of timeframe.

Quest

This means we can focus on our core services rather than needing a dedicated migration resource for three months, six months or however long it takes," says Babu.

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>
> *Binu Babu*
> *Cloud Delivery Manager*
> *Digital Okta*

Ensuring visibility for all stakeholders

When multiple parties are involved in a migration project, it's crucial to communicate accurate information at all times. Quadrotech Archive Shuttle has easy-to-use reporting so all stakeholders — across the client, Digital Okta and Quest — can track progress.

"Validation of project completion is a big challenge — you want to be sure no data has been left behind. All Quest products have a reporting engine showing project status and completion, so we're able to monitor everything alongside the customer and get sign-off," explains Babu.

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> *Binu Babu*
> *Cloud Delivery Manager*
> *Digital Okta*

Maintaining a successful partnership

"We've already recommended Archive Shuttle for upcoming Enterprise Vault migrations and consolidations, so we'll continue to partner with Quest to deliver these complex projects," notes Babu. "The team makes it easy, so it's a natural partnership for all involved."

With over a decade of experience moving multiple petabytes of EV data for organizations worldwide, the Quest team is here to help CSPs and MSPs modernize IT systems on behalf of clients. You can learn more at partners.quest.com.

PRODUCTS & SERVICES
Software
• **Quadrotech Archive Shuttle**
• **Migration Manager for Active Directory**

About Quest

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cybersecurity resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.

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