Quest®

Archive Manager

Preserve, control and discover email and messaging content

Although email is the most common and efficient channel of business communication, it creates three major challenges: how long to keep it, how to store it and how to keep it accessible.
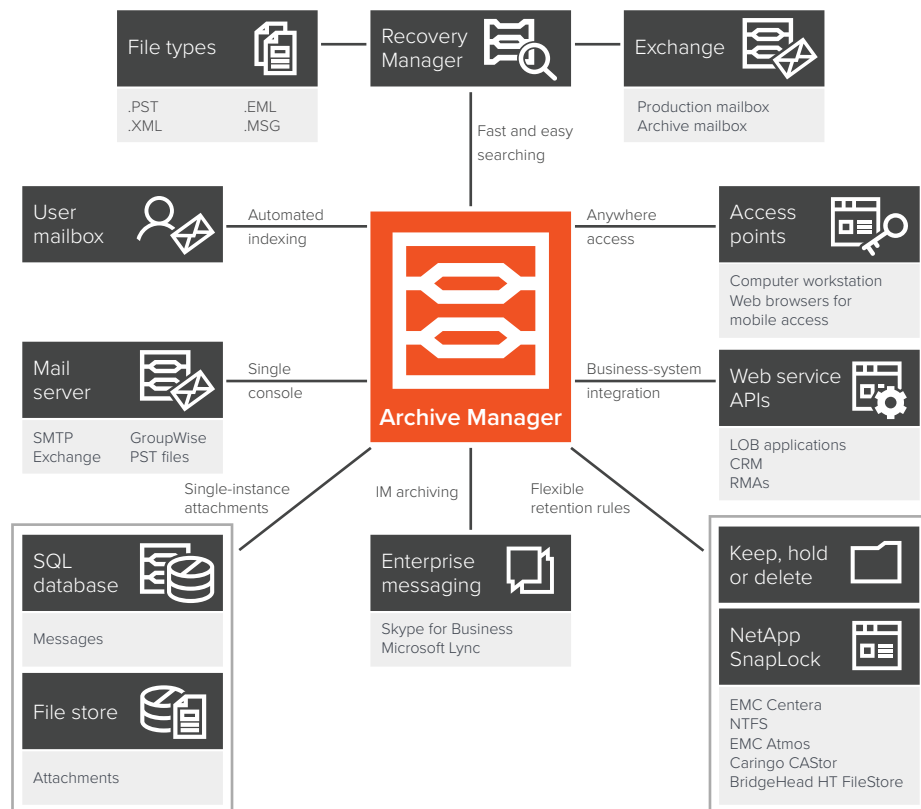
Backup tapes and PST files are poor storage repositories, leaving your email data vulnerable and inaccessible. Unfortunately, native platform tools are inadequate and cumbersome.

Archive Manager captures, retains, preserves and searches for emails and Lync/Skype messages. By capturing a

single instance of each message, applying granular retention and disposition policies, and providing advanced search, Archive Manager ensures that emails and messages will be available when needed, without creating a storage or performance burden on your servers.

MEET RETENTION AND COMPLIANCE MANDATES

With Archive Manager, you can quickly produce evidence for audits, investigations and litigation. Its tamperproof repository keeps only relevant emails

> "It took fewer than five minutes to do what used to take me almost four business days to do manually. That's because Archive Manager totally automated the process. I needed a way to quickly gather and organize data for the compliance or legal folks, and now I can do that."
>
> *Josh Dailey, systems administrator, Palmetto Health*

BENEFITS:

- Offers easy deployment and management
- Meets retention and compliance requirements
- Reduces storage requirements and costs
- Provides robust, easy-to-use search capabilities
- Facilitates message accessibility to other business applications
- Accesses archived messages offline or from mobile devices

File types	Recovery Manager	Exchange
.PST .XML	.EML .MSG	Fast and easy searching	Production mailbox Archive mailbox

User mailbox — Automated indexing

Mail server — Single console
SMTP Exchange GroupWise PST files

Archive Manager

Anywhere access — **Access points**
Computer workstation Web browsers for mobile access

Business-system integration — **Web service APIs**
LOB applications CRM RMAs

Single-instance attachments

SQL database
Messages

File store
Attachments

IM archiving — **Enterprise messaging**
Skype for Business Microsoft Lync

Flexible retention rules — **Keep, hold or delete**

NetApp SnapLock
EMC Centera NTFS EMC Atmos Caringo CAStor BridgeHead HT FileStore

Archive Manager can be deployed in days, not weeks, and does not require software to be installed on email servers or end-user desktops.

and messages for the right amount of time. Content can be tagged and categorized to accelerate the discovery process, and granular permissions enable authorized users to retrieve items from particular mailboxes or across the entire archive. Retention policies can be created using complex queries or message tags. These policies can be applied to a mailbox, mail store, group, organizational unit or the entire archive. Furthermore, a legal hold state can be applied to Archive Manager that prevents any messages from being deleted.

REDUCE STORAGE REQUIREMENTS AND COSTS

Archive Manager stores more content in less space. It performs actions transparently on each mailbox based on policies that can include message age, size, read/unread status and more. Archive Manager can also strip an attachment from a message, leaving behind only a stub. It keeps only one copy of the attachment, dramatically reducing long-term storage volume.

FACILITATE EMAIL ACCESSIBILITY

Archive Manager's web services application program interface (API) provides fast access to email from anywhere, including offline. Access is seamlessly provided through Microsoft Outlook, Outlook Web Access and mobile devices without the need to install additional client software. Archive Manager delivers virtual views of archived messages and allows easy integration with external systems, enabling the data to be used by other business processes and systems.

KEY FEATURES AND BENEFITS

- **Fast deployment —** Deploys in just a few days; there's no need to install software on users' desktops or on email servers.

- **Automated indexing —** Captures and indexes new and historical messaging data transparently to end users. Reduced storage volume means that users no longer worry about mailbox quotas, and you get fewer help desk calls.

- **Single-instance attachments —** Keeps only a single instance of each attachment, separating attachments from the message body and metadata. This dramatically reduces long-term storage needs, as well as the need to maintain the performance of your email servers.

- **Flexible retention rules —** Keeps only the messaging data you need using flexible retention rules. This helps you achieve compliance with regulatory mandates and ensures that email will be available when needed.

- **Fast and easy searching —** Retrieves messaging data quickly to satisfy legal requests. Tagging data for categorization or later review ensures that only relevant messaging data is exported for further analysis and presentation, accelerating the discovery process. Messaging data can be exported in bulk to PST, EML and MSG formats or to a production Exchange mailbox, including the Exchange archive mailbox, while maintaining the folder structure.

- **Anywhere access —** Accesses archived messaging data seamlessly, even offline or from a mobile device.

- **Business-system integration —** Integrates with external systems using the web services API to share data with customer relationship management (CRM) systems and collaboration tools, such as Microsoft Office SharePoint Server.

- **Single console —** Supports Microsoft Exchange Server, Lync/Skype for Business, Novell GroupWise and selected SMTP servers all from a single console, eliminating the need for multiple archiving systems.

ABOUT QUEST

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats and regulatory requirements. Our portfolio includes solutions for database management, data protection, unified endpoint management, identity and access management and Microsoft platform management.

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