

# Foglight for Virtualization Application User Enablement Service Offering

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## Description

The Foglight for Virtualization Application User Enablement Service Offering consists of one (1) prepaid eight - hour day of consulting during which Quest will provide services to assist Customer with the application user adoption and enablement technical knowledge of the Foglight for Virtualization Software (the "Activities").

## Activities

FVE Application User Enablement (One Day – Remote, as One Engagement)

The Application User Enablement Activities will be scheduled as one (1) remote Engagement. The Engagement will be scheduled following the operation of the Foglight for Virtualization implementation at customer site. The intended audience is anyone who will be the data consumer with the desire to advance their knowledge of the tool's capability. The Activities typically include some of the following:

- Review dashboards and workflows
- Review of available rules and associated thresholds
- Introduction of data model
- Review of Drag and Drop dashboard techniques
- Review of report creation
- Discussion of topics of user's desires

## Prerequisites and Assumptions

- This offering is for customer already has Foglight for Virtualization implementation completed.
- The Days stated in the first paragraph of this Services Offering Description will be billed and prepaid following the date of the full execution of the ordering document with which this Services Offering Description is associated. Any Days not used within the twelve months following such date will expire without right of refund.
- All Activities shall be performed remotely.