



NetVault QuickStart - Prepaid

Description

The NetVault Remote QuickStart is a deployment service designed to assist you with the initial setup and configuration of your NetVault Backup solution. The service focuses on ensuring NetVault is configured optimally and quickly so you may quickly maximize your opportunities to reduce costs, reduce risk and improve performance.

NOTE: All services expire twelve (12) months from date of purchase.

The QuickStart package assists with the following stages:

- Discovery / Design & Documentation
- NetVault Backup Deployment
- Knowledge Transfer

Each phase will result in the completion of the Project Deliverables listed below.

Outcomes

Our PSO consultants utilize a designed implementation methodology to remotely assist you through the implementation process. With a NetVault Backup solution quickly and efficiently implemented into production, your IT teams are prepared to effectively administer and manage essential backup requirements your environment demands.

The service focuses on performing all the essential out-of-the-box configurations as well as providing key knowledge transfer around routine administration of your environment.

Benefits

- Ensure your data protection and application recovery solution is set up quickly and properly
- Save valuable time with help from experts to implement your new solution
- Learn best practices to ensure you are using the solution to its fullest potential

Approach and activities

- **Discovery / Design & Documentation – Deliverable 1**
 - Review implementation objectives, confirm the expected scope, project timeline and key personnel
 - Validate the service prerequisites are fulfilled
 - Define security, availability and coverage aspects for the environment
- **NetVault Backup Deployment – Deliverable 2**
 - Deploy and configure base settings for one (1) NetVault Server
 - Deploy and configure up to two (2) NetVault Clients
 - Configure client addition and standard base settings

- Integration for one (1) primary backup storage device **NOTE:** *Storage device must be online and ready for backup software integration. Storage deployment (eg. QoreStor) not included with this service. Please inquire if needed.*
- Install and configure one (1) add-on plugin:
 - Plugin for VMware
 - Plugin for Hyper-V
 - Plugin for Microsoft Office 365
- **Knowledge Transfer – Deliverable 3**
 - Discuss operational and best practice use of NetVault Backup
 - Review usage of Consolidated full backups
 - Basics of Plugin exclusion rules
 - Best practice for secondary copies and archiving
 - Catalog/Index management
 - Review Advance Backup options
 - Understanding Jobs, Policy, Sets and best practice naming convention
 - Review reporting, monitoring and notification options
 - How-to: licensing and working with support

Prerequisites and assumptions

- Scope and duration of services assume just one (1) NetVault Server
- All service activities are to be completed within 30 days
- No service activities shall take place during local, state and/or country holidays unless other arrangements have been coordinated through the Quest

Customer will:

- Ensure their environment meets or exceeds the hardware and operating environment software minimum specifications outlined in the “Requirements” section of the NetVault datasheet (found on <https://www.quest.com/products/netvault/>)
- Provide remote access to the NetVault Core/Server via WebEx, and if required, a support tether
- Ensure all networking related setup on the servers are completed prior to engagement
- Ensure connectivity access (through firewall established between all agents if applicable) is configured between the servers and agents
- Ensure other technical and business resources, as needed, will be able to participate throughout the engagement

Additional notes

For more information, please contact your Account Manager.

SKU

SKU Part #	Description
BRI-BAK-PP	NetVault QuickStart - Prepaid